



FAQs_ Student Services & Campus Life

Student Services

1. What does Student Services provide?

Student Services provide the support and guidance to promote a positive and engaging experience on campus. Student Services is the hub for resident life, transportation services, career services and alumni, ID /Locker requests, competition, trips, Student Council, events & activities...etc.

2. Is there any fees I have to pay for visa processing?

Currently the student only has to pay the fees for the Emirates ID issuance.

3. What is the medical insurance provided to students?

ADNIC Basic

4. If I get accepted to the University and live in another emirate, is it possible to change from thiqa category three to thiqa category two?

Doable where applicable, please visit the Student Services Office to learn how.

5. Does the University follow a certain dress code?

Yes, the dress code is national wear for Emirati students and modest wear for international students. For more information on what to wear on campus please contact or visit Campus Life team.

6. If I have any questions, how can I contact the office of student service?

Send email to ss.helpdesk@ku.ac.ae and the team will try to respond to you within 3 working days.

Campus Life

1. What type of extra-curricular activities does the University provide?

Campus Life offers a wide range of student oriented activities such as UAE National Day, Global Day, KU Winter Bazaar, Club Fair, Film Festival and student club events.

2. What kind of student clubs do you have on campus?

Our clubs are interest oriented meaning based on the interest of a group of students. Some of our clubs are Jjang Club, Art & Music Club, Theatre Club, Emirati Club, and Literature Club.

3. If there is no club related to my interest, can I start a new club?

We welcome students forming interest driven clubs, please contact the Campus Life team to learn how.

4. How can I register a new club or student chapter?

You can register through Student Services, Clubs & Associations webpage in the KU Portal.

5. How can I organize an event on campus?

You'll have to submit a detailed proposal to the Campus Life team explaining the requirements needed for the event.

6. Do you have student chapters or associations on campus?

Yes, we have student chapters in Electrical Engineering, Aerospace and Mechanical Engineering.

7. Does the University send students on international competition trips?

Yes, depending on the purpose and nature of the trip. For more information, you can contact Campus Life at CampusLife@ku.ac.ae or visit the Student Services Office.

8. How can I contact Campus Life Team?

Send email CampusLife@ku.ac.ae and/or visit the Student Services Office, building E, 3rd Floor.